Customer Feedback Form

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| **Sureway Site** |  | | **Job Seeker Name** | |  |
| Sureway Employment & Training is committed to a high level of customer service. Please let us know what you think so we can review and improve the way we do things.  Please read each statement and circle the number that reflects your feelings. | | | | | |
| 1. **I am happy with the staff at Sureway.**        1                         2                              3                              4                              5  Strongly                                 Neither agree                                          Strongly  Disagree                                  or disagree                                            Agree  ***Comments*** | | | | | |
| 1. **I am happy with the support provided by Sureway.**        1                         2                              3                              4                              5  Strongly                                  Neither agree                                          Strongly  Disagree                                  or disagree                                            Agree  ***Comments*** | | | | | |
| 1. **I am happy with the facilities available at Sureway.**        1                         2                              3                              4                              5  Strongly                                  Neither agree                                          Strongly  Disagree                                  or disagree                                            Agree  ***Comments*** | | | | | |
| 1. **How could Sureway provide you with a better service?**   We thank you for your feedback and will respond as soon as possible. | | | | | |
| **Job Seeker Declaration** | | | | | |
| I confirm that all of the information provided on this form is correct. | | | | | |
| **Signature** | |  | | **Date** |  |
| **Contact Number** | |  | | | |